

Purpose of Report

This report updates the Grampian NHS Board on key issues and corporate risk rating arising from the Clinical Governance Committee meeting on 16 August 2019.

Risk: The Clinical Governance Committee is the assurance source for the following strategic risk: ID 2507: Quality and Safety of Care: There is a risk that the focus on quality and safety of care across NHS Grampian and partner organisations could be compromised due to culture, service and financial pressures and/or a failure to monitor and implement improvements based on new evidence based guidance, evidence from quality audits, independent assessment, patient experience and recorded incidents. This risk remains categorised as high.

Recommendation

The Chair sought and received confirmation from all Committee Non-Executive members that they could assure the NHS Grampian Board that risk ID 2507 was being appropriately managed and controlled by the Executive.

The Board is asked to note the following key points:

1. **Clinical Quality & Safety Subgroup Quarterly Report:** The Committee receive a report each quarter which combines data from the weekly NHS Grampian Clinical Risk Meeting and information from the 2 Clinical Quality & Safety Subgroup meetings. The paper provides a cross system focus for learning, mitigation of clinical quality and safety of care risks and identification of areas for improvement. This was well received as a good example of an assurance paper.
2. **NHS Grampian Action Plan following Queen Elizabeth Hospital Unannounced inspection:** The Committee noted the action plan and the progress NHS Grampian have made to identify and address gaps that were evident following the inspection in Glasgow. The action plan showed a collaborative response between Facilities and the Infection Prevention and Control Team.
3. **Scottish Public Services Ombudsman (SPSO) Investigation Case:** This was the second time the Committee were presented with the outcome from an SPSO investigation and heard the actions that were now in place from the SPSO recommendations.

The service shared the background to the case and what omissions were identified from the investigation. There was a clear explanation of the event which occurred leading to the death of a patient. The SPSO found that the care and treatment provided to the deceased patient was unreasonable. A letter of apology for the failing was sent to the family. It was agreed that for complex cases discussion was required with senior colleagues and a plan clearly documented. An anonymised version of the SPSO report was shared with staff and discussed at a Mortality & Morbidity meeting. A change in a protocol for management of a condition was implemented prior to the SPSO investigating.

This presentation enabled the Committee to understand what actions had occurred following the investigation and allowed appropriate questioning to support the Committee's assurance function.

The Committee will be presented the outcome from a Level 1 Adverse Event Review (AER) at the next meeting on the 22 November 2019.

4. **Organ Donation Report:** The Committee received a report on organ donation activity and performance for 2018/19. The report highlighted that the referral rate in NHS Grampian was classed as exceptional when compared with the UK average, with no missed referrals. The Board has continued to improve on Specialist Nurse for Organ Donation being present when families are approached regarding organ donation, now being in line with the UK rate for this. The Committee were assured that the Organ Donation Committee was a successful Committee.
5. **North Cancer Alliance process:** The Committee received a paper on the overview of the Alliance and how it is working to support boards with the delivery of their services and provide a strategic overview and direction to ensure service change, when required, to support high quality cancer care and improved outcomes. The paper allowed discussion on the Governance structure of the Alliance.

Ms Joyce Duncan
NHS Grampian Clinical Governance Committee, Chair
20 August 2019