

Thursday 13 July 2023

Unscheduled Care Update As mentioned in the Daily Brief on June 29, Unscheduled Care Update Sessions will be restarting, with the next session taking place on Wednesday, July 19, from 12-1pm via Teams. At this session, there will be updates on planning for Winter 2023/24, the Bed Base Review Project and the Unscheduled Care Improvement Programme action plan for 2023/24. We are keen to have a wide attendance from across the system and for the sessions to be interactive. If you would like to be sent the invite, please contact the team on gram.uucteam@nhs.scot

We are continuing to develop the content and plans for future sessions. If you have any suggestions for future topics, or perhaps would like to share work your team is doing, please get in touch with Michael Coulthard on michael.coulthard@nhs.scot

National Day of Remembrance for Honour Based Violence Day is tomorrow. The attached article in the email provides information and an overview for staff on the support, resources and services available if they think someone is a victim of 'honour' based abuse.

Dentists and Doctors in Training Inductions 2023 We are preparing to welcome our new Trainee Doctors and Dentists to NHS Grampian. The following document is intended to provide information to managers ahead of the corporate inductions on July 25/26 and August 2 - [Programme for Managers](#)

Links to a range of presentations are available on the dedicated [Training Doctors intranet page](#).

Attendance at e-ILS courses The resuscitation department has been recording attendance data for e-ILS courses at both the Suttie Centre and at Dr Gray's Hospital since the start of this year.

Unfortunately, in the first six months of the year we have had 106 wasted spaces; either from sickness, no shows, or cancellations at short notice. 11 of those spaces were in the last week alone.

We understand sometimes there can be unavoidable reasons for not being able to attend training, but this does not always seem to be the case. Can we please ask if you are unsure whether you will be able to attend a booked e-ILS course, that you inform us as soon as possible.

As there is reading and e-learning to be completed prior to attending, we cannot offer spaces less than two weeks of the course date, and therefore spaces cancelled after this period will be wasted. We have many staff on waiting lists for this course, which we are aware can be frustrating.

However, the 106 wasted spaces this year would have been enough to cover all those on the waiting lists. Thank you in advance for your co-operation and support.

Conflict Management Last month a question in Episode 20 of the "Ask Caroline " sessions was to do with if it was acceptable to use aggressive and rude language to colleagues.

Our Chief Executive's response was that there is never a case when this is acceptable behaviour, and we should always treat our colleagues with dignity and respect.

The Corporate Health and Safety Team would like to take this opportunity to remind staff that there is a [Conflict Management](#) eLearning course on Turas which gives staff an understanding of how to manage conflict using communication and de-escalation strategies. It is suitable for all staff who may be expected to deal with interpersonal conflict in the workplace.

Badminton: Corporate Games The Sports Committee is looking for a few extra players for the badminton team, both male & female.

The competition is to be held at Aberdeen Sports Village on Wednesday 26th July 1715 - 2215

All games are doubles matches.

There is a training session on Wednesday 19th July at 7pm. If you are a current badminton player you do not need to attend though it would be great if you could, to meet some of your team-mates before the competition.

If you are interested please email gram.sports@nhs.scot

Tune of the day Today's tune is [Can't Get By Without You](#) by Real Thing, for all our laundry staff, in appreciation for their ongoing efforts!

If you want to request a tune, follow up on items included in this brief, or suggest an item for sharing, drop us an email via gram.communications@nhs.scot