



## Introduction

Welcome to the first edition of the Elective Care Newsletter. We are excited to share our progress with interesting and informative news for you.

This quarterly newsletter will keep you up to date with the progress we are making with the Elective Care Programme.

If there is anything you would like to know that is not included, please contact us at [nhsg.involve@nhs.net](mailto:nhsg.involve@nhs.net)!



(Above: Artist's impression of the new Elective Care Centre)

## What is Elective Care?

'Elective care' is another term for planned care – the provision of specialist services for advice, diagnosis and treatment. The Elective Care Programme seeks to future-proof the delivery of Grampian elective care services through service redesign, with these aims:

- Care closer to home
- Where possible, one stop clinics and day case procedures
- Shorter waiting times
- Improved access to diagnosis and treatment
- Sustainable service and workforce planning locally and regionally
- Supported self-management for patients

## What will Elective Care mean for NHS Grampian?

NHS Grampian has secured Scottish Government capital investment to enhance our diagnostic and treatment facilities for elective care specialties to meet the demands of a growing and ageing population.

This £52 million investment will provide a new MRI Scanner at Dr Gray's Hospital, and a new Elective Care Centre on Foresterhill Campus (see artists impression above) which will provide the following services:

- Respiratory Clinic and relocation of pulmonary function suite
- Urology Outpatient Clinic and treatment facilities
- Day Case Unit providing Endoscopy and Day Surgery
- Outpatient Imagine Department with new MRI and CT Scanner and relocation of Outpatient X-Ray

Part of the elective care investment will also include future relocation of Dermatology service to the Purple Zone in ARI.

### The Project Team

A multi-professional project team is required to support the successful delivery of this £52m major capital project. A project team structure was agreed and is now in place.

There is a Capital Project Board and a Redesign Project Board that meet on alternate months to ensure good governance in relation to this project.

Project Director	Manju Patel
Public Representative	Joan Duncan
Finance Manager	Julie Anderson
Clinical Redesign Manager	Louise McKessock
Project Manager Imaging	Fidelma Hurst
Project Manager (Hubs)	Claire Houston
Project Nurse	Elaine Slattery
Clinical Lead	Duff Bruce
Project Administrator	Lily Ross
Mechanical and Engineering Supervisor	Trevor Stirton
Buildings Supervisor	Gordon Duguid
eHealth Programme Manager	Kelly Easton
Senior ICT Project Manager	Duncan Munro

### What is it all about?

**The Elective Care Project Team are delighted to announce that the Outline Business Case proposal which was submitted to the Scottish Government was approved in October 2019.**

We have ensured we know what people need from elective care services.

Over 500 staff and members of the public have been involved in helping to shape the project to date. An extensive series of workshops have been carried out, and we believe this is one of the largest clinical consultations ever undertaken in the North of Scotland.

The Elective Care team are passionate about involving people, and public involvement will continue throughout the rest of the project. You can read more about how to be involved on page 4.



### Themes identified from the clinical consultation

- Closer working between hospitals and GP Surgeries
- Streamlining patient care
- Functional disorder management strategy
- Sustaining and enhancing community minor surgery
- Converting emergency care into planned care
- Direct access to diagnostics
- Delivering a strategy to improve outpatient care

Work is currently ongoing to progress all of these workstreams.

### And finally... Elective Care Community Hubs

One of the recurring themes from the workshops, identified by staff as well as patients, was the desire for care closer to home in the community. The idea of 'Elective Care in the Community' could mean delivering treatments such as intravitreal (IVT) eye injections, some management of long term conditions and possibly a range of other diagnostics (for example phlebotomy).

Workshops have taken place between NHS Grampian and the Health and Social Care Partnerships to decide where these 'Elective Care in the Community' hubs might be located, what they would offer and how they would be staffed to ensure suitable facilities. Using existing community facilities such as community hospitals could be a solution.

The project team are still at the early stages of developing the community hubs and there will be opportunities for members of the public to share their views. Details of public events and other engagement activities will be shared once further details become available.

### Regional news.....

NHS Grampian's Elective Care Project aims to improve the experience and outcomes of patients in Grampian. However, there is a broader story of collaboration with our five neighbouring Health Boards in Shetland, Orkney, Western Isles, Highland and Tayside. These Health Boards share common challenges and the Scottish Government Clinical Strategy encourages the great gains that may come from working together, looking after our population as if it was one.

This collaboration includes regular meetings where information can be shared to ensure regional planning for the best possible patient care. This will aim to provide the population with fair and flexible access to high quality care, with as much delivered as close to home as possible and the opportunity to be seen by specialist centers when needed.

Modern technology can allow patients the chance to be home earlier, whilst maintaining the contact they need. Several health areas are already doing this well, including stomach and esophagus cancer, Radiology, Dermatology, Cardiology and Laboratory services.



## Getting Involved

### Elective Care Public Event

A public event was held on Wednesday 21<sup>st</sup> August at the Westburn Centre in Aberdeen.

The event was organised to showcase plans for the new Elective Care Centre which will be situated in the Foresterhil Campus in Aberdeen.

Members of the public, local residents and anyone with an interest in the new development were invited to come along to the informal drop-in style event.

Those who attended had an opportunity to speak with the Project Architect about the building design. The Project Team were also available to answer questions and provide information about the range of services that will be delivered from the new Centre.

Louise McKessock, Clinical Redesign Manager said, "We are delighted to be able to give details about this exciting new development. The Elective Care Centre will provide a much improved planned care service for our patients and staff and will greatly improve their experience."



### Elective Care Project: Working Together

We are delighted to have NHS Grampian staff and members of the public working together on this project. We have made a video to share why some of our public representatives got involved and what they thought.

<https://youtu.be/QcoCXJNKVbw>

### Would you like to get involved?

The Elective Care Project would love to hear from people who would like to get involved in this exciting piece of work.

If you are a patient, carer or member of the public with an interest in NHS Grampian and health and care services, please contact the Public Involvement Team to find out more.

Email: [nhsg.involve@nhs.net](mailto:nhsg.involve@nhs.net)

