Policy For The Covert Administration Of Medication In Adults For Staff Working Within NHS Grampian

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<tr>
<th>Co-ordinator:</th>
<th>Review Group:</th>
<th>Approver:</th>
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<tr>
<td>Nurse Consultant</td>
<td>See Page 13</td>
<td>Medicines Guidelines and Policies Group</td>
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<th>Review Date:</th>
<th>Date Approved:</th>
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<tr>
<td>NHSG/Guide/CoverP/MGPG891</td>
<td>August 2020</td>
<td>August 2017</td>
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Uncontrolled When Printed
Version 4

This document has been endorsed by the:

<table>
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<tr>
<th>Executive Sign-Off</th>
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<tr>
<td>Director of Pharmacy and Medicines Management</td>
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<tr>
<td>Director of Nursing and Quality</td>
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<tr>
<td>Medical Director</td>
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Title: Policy for the Covert Administration of Medication in Adults for Staff Working Within NHS Grampian

Unique Identifier: NHSG_CovertP_MGPG891

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Guideline

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Group/Individual responsible for this document: NHSG Covert Administration Of Medication Review Group

Policy statement: It is the responsibility of all staff to ensure that they are working to the most up to date and relevant policies, protocols procedures. Staff must be employed either directly by NHS Grampian, or contracted to provide NHS services, or providing services in partnership with NHS Grampian.
Responsibilities for ensuring registration of this document on the NHS Grampian Information/Document Silo:

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Physical location of the original of this document: Pharmacy and Medicines Directorate
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Responsibilities for implementation:

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Sector: General Managers, Medical Leads and Nursing Leads
Departmental: Clinical Leads
Area: Line Manager

Review frequency and date of next review: This guidance will be reviewed at least every three years or sooner if current treatment recommendations change.

Responsibilities for review of this document: Review group to be convened when review is due.

Revision History:

<table>
<thead>
<tr>
<th>Revision Date</th>
<th>Previous Revision Date</th>
<th>Summary of Changes (Descriptive summary of the changes made)</th>
<th>Changes Marked* (Identify page numbers and section heading)</th>
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<tr>
<td>July 2017</td>
<td>February 2015</td>
<td>Policy reviewed and amended to include community setting where NHS patients may be cared and treated. References updated.</td>
<td>Throughout.</td>
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Policy For The Covert Administration Of Medication In Adults For Staff Working Within NHS Grampian

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Policy For The Covert Administration Of Medication In Adults For Staff Working Within NHS Grampian

Aim

This document aims to safeguard the interests of service users and staff by providing guidance and direction on the legal and practical issues relating to the covert administration of medicines within NHS Grampian. This document is based on guidance issued by the Mental Welfare Commission for Scotland: “Good Practice Guide: Covert Medication”\(^1\).

1. Scope

This document provides guidance on covert administration of medication for:

- All NHS Grampian staff working in hospital settings.
- General Practitioners and non-medical prescribers who may need to consider covert administration for patients under their care.
- Community care setting.

This document aims to identify best practice and give guidance in accordance with the Mental Welfare Commission for Scotland: “Good Practice Guide: Covert Medication”\(^1\) but the onus remains with the individual practitioner to act within the principles of the legislation in the best interests of the individual patient. If deviation from the guidance is necessary in order to act in the best interests of the patient this should be documented appropriately with rationale and a plan to address any outstanding issues as soon as practicable.

The scope of this document does not cover the administration of medication in an emergency situation.

2. Introduction

“Covert medication is the administration of any medical treatment in a disguised form. This usually involves disguising medication by administering it in food and drink. As a result the person is unknowingly taking medication. This is likely to be due to a refusal to take medication when it is offered, but where treatment is necessary for the person’s physical or mental health”\(^1\).

Covert administration of medication must never be given to someone who is capable of making a decision about his or her medical treatment.

Covert administration of medication should not be considered to be routine practice. Any decision to administer a medicine covertly should only be taken following discussion between the multi-disciplinary clinical team and the patient’s relatives, carers or proxy. Any decisions or action taken should be documented appropriately.
There are two mechanisms for giving medical treatment to people who lack capacity:

2.1 The Adults with Incapacity (Scotland) Act 2000²

The medical practitioner *assesses capacity and issues a certificate of incapacity (S47) if appropriate. The certificate of incapacity normally lasts for up to one year, but in certain circumstances may be extended to cover periods of up to three years. The Adults with Incapacity (AWI) Scotland Act covers treatment for both physical and mental illness. *Section 47 paperwork link http://newcgi.grampian.scot.nhs.uk/directory/nursing/nursing%20documentation/1b%20cognition/Information/Patient%20Incapacity%20Document.aspx

2.2 The Mental Health (Care and Treatment) (Scotland) Act 2003³

The Mental Health Act only covers treatment for mental illness.


For more information on the hospital treatment for physical illness in the absence of consent, please see the Mental Welfare Commission Good Practice Guidance⁴.

3. Deciding Whether Medicines Should Be Administered Covertly

The decision to use the covert administration of medication must be a multidisciplinary discussion, which includes practitioners involved in the care of the patient along with guidance from a pharmacist. The patient’s Power of Attorney or Welfare Guardian should also be consulted.

The flowchart on the following page will assist in determining whether covert administration of medication is appropriate.

Please note: In primary care or during out-of-hours, a doctor may initiate a necessary medicine for an acute treatment and then confirm whether a covert administration of medication pathway requires to be completed. They must ensure the following procedure is followed.
4. Covert administration of medication Flow Chart

This flow chart must be used in conjunction with the Mental Welfare Commission for Scotland’s ‘Good Practice Guide: Covert Medication (November 2013)

Patient is refusing medication

Medication may only be given covertly if it is for the benefit of the patient. Is medication essential?

YES

Does the patient have capacity to consent to treatment?

YES

Medication must NOT be given covertly

NO

Consider using either or both:

The Adults with Incapacity (Scotland) Act 2000
NB: Drug treatment for both physical and mental illness can be given using this Act

The Mental Health (Care and Treatment) (Scotland) Act 2003
NB: Only drug treatment for mental illness can be given using this Act

Does the patient have capacity to consent to treatment?

YES

Medication must NOT be given covertly

NO

Medication may only be given covertly if it is for the benefit of the patient. Is medication essential?

YES

Review which medication is essential and complete covert administration of medication care pathway (medication cannot be given unless this step is done).

Medication administered covertly

Covert administration still necessary

Complete covert administration of medication care pathway review

Covert administration no longer necessary

STOP covert administration
5. **Key Principles**

5.1 **Patient Benefit**

- The intervention must be for the benefit of the patient.
- The intervention must be the least restrictive in relation to the patient’s freedom in order to achieve the desired benefit.
- The patient’s past and present wishes must be taken into account. Consider anything the individual may have said to relatives or friends in the past. Advance statements under the Mental Health (Care and Treatment) (Scotland) Act 2003 may also help. If the patient has a Welfare Attorney or guardian they must be consulted unless impracticable. Involve advocacy if appropriate.
- The patient must have every opportunity to understand the need for medical treatment and to make and communicate decisions.
- If the patient is non-English speaking, a ‘face to face’ interpreter or the ‘Language Line’ telephone interpretation service should be made available. If the patient has a communication disability, suitable communication support should be provided.
- The NHS Grampian policy ‘Obtaining Consent for Clinical Procedures and Health Care Interventions (2011)’ should be referred to and utilised as required.

5.2 **Multidisciplinary working**

- There must be full discussion within the multidisciplinary team (MDT).
- The covert administration of medication pathway must be signed before administering medication covertly.
- A covert administration of medication care pathway must be completed (refer to Appendix 1).
- The medical practitioner primarily responsible for the patient’s care should take responsibility for documenting the care pathway, in consultation with relevant others.
- It is important to review whether the treatment continues to be necessary and if so, whether covert administration is still necessary (refer to Appendix 2). After the initial decision is made, there should be regular reviews at an appropriate frequency. The Royal College of Psychiatrists suggests weekly review, although longer review periods may be deemed to be appropriate.
- The Mental Welfare Commission advises that covert administration should be kept under constant review and that a formal review meeting should be held to allow all involved to share their views. The timescale for this will depend on individual circumstances however, within a minimum of a month is recommended. Nursing staff must ensure the review form is available at each multidisciplinary meeting.
5.3 Recording Information

- A robust capacity assessment must be completed and outcome documented along with discussion with legal representatives/family and other healthcare professionals.

- The appropriately qualified healthcare professional must record their plan and actions within the patient’s clinical notes, along with the section 47 Adults With Incapacity (AWI) certificate, Medical plan and separate AWI Section 47 ‘treatment plan’ form [http://newcgi.grampian.scot.nhs.uk/directory/nursing/nursing%20documentation/1b%20cognition/Information/Patient%20Incapacity%20Document.aspx](http://newcgi.grampian.scot.nhs.uk/directory/nursing/nursing%20documentation/1b%20cognition/Information/Patient%20Incapacity%20Document.aspx)

A pharmacist must give advice on the suitability of medication for covert administration and the method by which it can be administered. Detailed written instructions on crushing/mixing of medications should be given on a separate sheet, with consideration that some medication cannot be crushed or added to certain food or drinks, e.g. Appendix 3. This form should be completed by a pharmacist and kept with the administration of medicine document.

- Advice on the covert administration of medication may be obtained from a pharmacist in extenuating circumstances over the phone. The nurse or doctor requesting this advice should document, sign and date who they spoke with. The pharmacist will provide the written, signed and dated advice on Appendix 3 as soon as practicable.

- The medication to be administered covertly, must be clearly recorded on the patient’s prescription sheet and also on the ‘care issues’ section of the administration of medicines document. Please refer to Appendix 3.

- An individual care plan should be completed for a patient by nursing staff and communication of this made to the Multidisciplinary Team (MDT) involved in the patients care, to ensure the care plan is implemented in full by all staff.

- The care plan must include:
  - Treatment aims including benefit to patient.
  - Method of administration of each drug.
  - Review date of covert administration of medication care plan/pathway.

  There must be reference to where the information is kept in relation to:
  - Assessment of care needs.
  - Assessment of which medicines are considered essential.
  - Assessment and record of the process of reaching capacity status.
  - Review Date of AWI Section 47 certificate and covert administration of medication pathway.
  - Where AWI Section 47 certificate stored.
  - MDT and patient’s relative/carer/welfare guardian/power of attorney participation.
• Copies of forms relating to the AWI certificate and covert administration of medication should be stored as followed:

Medical Records:

- Original AWI Section 47 certificate.
- Original AWI Section 47 Treatment plan.
- Original Covert administration of medication care pathway (including Record of Pharmacist Advice).

Each time the medication is administered covertly it should be documented in the patient’s Prescription and Administration Record (PAR) using the code for ‘other’ that the medication has been given covertly in accordance with the care plan. If medication is administered covertly in a community setting, it must be recorded within the area’s recognised drug recording paperwork in keeping with the area’s medication administration policy and procedure.
### 5.4 Guidance on Process

<table>
<thead>
<tr>
<th>Process</th>
<th>Rationale</th>
</tr>
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<tbody>
<tr>
<td><strong>1. Assessment of Capacity</strong></td>
<td>To ensure the human rights of the individuals are maintained and ensure adherence to the legal framework set out locally and nationally.</td>
</tr>
<tr>
<td>A robust assessment of capacity must have been completed and documented along with discussion with legal representatives/family and other healthcare professionals.</td>
<td></td>
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| **2. Least Restrictive Option** | To ensure the patient is still being given the opportunity to take the medication freely and that this is the least restrictive option. |
| **Always encourage the patient and give them time to take medication freely (voluntarily)** | |
| Supported by giving the patient accurate information and explanation as to why they require the medication - information may need to be repeated. | |
| Appropriate language or communication support should be provided to the patient, if required. | |

| **3. Patient Benefit** | To ensure the individuals and/or their legal representative’s past/present wishes and feelings are taken into account. |
| The medication must be of benefit to the patient, e.g. mental and/or physical health and well being. | |
| Guidance may be gained from the Mental Welfare Commission in the form of direct contact or guidance documentation: [http://www.mwcscot.org.uk/publications/good-practice-guides/](http://www.mwcscot.org.uk/publications/good-practice-guides/) | As far as is possible patient must be informed of the benefit of taking medication and consequence of not taking medication. |

| **4. Legal Documentation Required** | To ensure the human rights of the individuals are maintained and ensure adherence to the legal framework set out by the AWI Act 2000 and Mental Health (Care and Treatment) (Scotland) Act 2003. |
| It must be ensured that the Section 47 AWI certificate, medical plan, separate Sect 47 treatment plan and covert administration of medication care plan are all in place. All must be complete and in date. | |
If no Section 47 Adults With Incapacity (AWI) certificate present or in date then the covert administration of medication must not be undertaken.

If a patient is detained under the Mental Health (Care and Treatment) (Scotland) Act (2003) any use of covert medication should be detailed in the care plan accompanying the Community Treatment Order. For further information the MWC is available for discussion about specific cases.

Good practice would be to have original documents in the front of the patient’s medical notes with copies in both the nursing notes and with any prescribing documentation.

### 5. Pharmacy Advice

Prior to the covert administration of medication, you must seek and document advice from a pharmacist to ensure that the properties or viability of the medication are not compromised as it will result in the medication being given out with its product licence, e.g. crushing tablets.

Consultation with pharmacy is essential to ensure the safe and effective covert administration of medication.

Some medication cannot be crushed or added to certain food or drinks. See Section 5.3.

### 6. Administration and Record of Medication

Identification of the patient must be in accordance with the ‘Patient Identification Policy’

To confirm administration to the correct patient. This minimises the risk to the patient or others.

Patient should receive medication as prescribed in the correct form, e.g. if the patient is prescribed liquid they should receive liquid.

This will increase the likelihood of the correct medication being administered to the patient consistently.

Always administer covert in the smallest possible volume of food or drink.

To minimise the risk of the patient not receiving the full dose.

Covert administration of medication must be immediately after being mixed with food or drink.

Preventing medication degradation.
<table>
<thead>
<tr>
<th>Patient must be observed at all times during the covert administration of medication.</th>
<th>To ensure that the patient has consumed the prescribed medication and to ensure the safety of other patients, who may also lack capacity.</th>
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<tbody>
<tr>
<td>Covert administration of medication within a hospital setting must be recorded in the PAR within the 'Medication Care Issues' section, for every administration and recorded in the nursing notes in line with the appropriate care plan(s). In conjunction with local NHSG policies and guidance. See Section 5.3.</td>
<td>To safeguard the patient and support the legal framework for the covert administration of medication. Ensure evidence is available for local and national inspection or audit if required.</td>
</tr>
<tr>
<td>If medication is administered covertly in a community setting, it must be recorded within the area’s recognised drug recording paperwork in keeping with the area’s medication administration policy and procedure.</td>
<td></td>
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<tr>
<td>7. <strong>Covert Medication Review</strong></td>
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<td>In a hospital setting best practice is weekly review of covert administration of medication by the MDT and where possible the participation of the patient’s legal representative, unless previously agreed (see Section 5.2 MWC paragraph).</td>
<td>To ensure that covert administration of medication is the most appropriate and least restrictive and most benefit for the patient as well as ensuring participation from their legal representative.</td>
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<td>In primary care settings time scale for review should be arranged upon an individual’s care needs basis, but within a maximum of a month.</td>
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Covert Administration Of Medication - General Information

- Prescriber's need to ensure newly prescribed medication is included within the existing covert pathway. The prescriber and or nursing staff need to ensure newly prescribed medication has been discussed with pharmacy in relation to the covert administration.

- Where tablets can be dissolved in water, it is reasonable to add a little blackcurrant or orange diluting juice to disguise the taste. Liquorice and chocolate coat the tongue and might help disguise the taste of medicines if given immediately beforehand. Ice cream may also be useful to numb the taste buds a little before giving a strongly flavoured medicine.

- If a medicine is prescribed as being suitable for administration with food, then a sweet or highly flavoured yoghurt would be the most effective for disguising bitter tastes. Anecdotally, toffee is particularly effective in this regard.

- It may be tempting to mix more than one medicine together, particularly if the patient is on a large number of medicines. This should be strongly discouraged as the resulting mixture is likely to be more difficult to disguise, there may be interactions between the medication and it will be impossible to tell how much of each drug has been administered.

- Covert administration advice is rarely supported by stability data. Medication may degrade quickly when in contact with light or the environment. Medicines should be given as quickly as possible after preparation.

- Some medicines can be an irritant to the skin and eyes, so consideration should be given to the use of personal protective equipment before crushing tablets.

6. References

http://www.mwcscot.org.uk/media/140485/covert_medications.pdf


3. The Mental Health (Care and Treatment) (Scotland) Act 2003  

http://www.mwcscot.org.uk/media/51822/Right%20to%20Treat.pdf
5. NHS Grampian. Obtaining Consent for Clinical Procedures and Health Care Interventions (2011)
   http://nhsgintranet.grampian.scot.nhs.uk/depts/QGRU/ClinicalGovernance/Pages/Consent.aspx

   http://nhsgintranet.grampian.scot.nhs.uk/depts/QGRU/ClinicalGovernance/Pages/Consent.aspx

7. Nursing and Midwifery Council (NMC) Standards for Medicines Management

8. NHS Education for Scotland: The Pharmaceutical Care of People with Dementia
   https://www.cppe.ac.uk/learningdocuments/pdfs/dementia%20final%20version%202014-03-06%20nes.pdf

7. Information Sources - Covert administration of medication

To assist pharmacists with completion of Appendix 3, the following information sources can be consulted:

1. What Legal and Pharmaceutical Issues Should be Considered when Administering Medicines Covertly?
   https://www.evidence.nhs.uk/search?q=%22what+are+the+therapeutic+options+for+patients+unable+to+take+solid+oral+dosage+forms%22

2. Grampian Medicines Information Centre, Aberdeen Royal Infirmary.
   Telephone: 01224 552316

8. Acknowledgements

This guidance is based on the Mental Welfare Commission for Scotland, Good Practice Guide: Covert Medication (2013). The covert medication pathways (Appendices 1 and 2) have been adapted from the above document.
9. Original Development and Consultation Group

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Covert Medication Short Term Working Group
DOME Consultants
Mental Health Services
Nursing Service
Old Age Clinical Governance Group

Review Group 2017

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Angela MacManus     Principal Pharmacist Mental Health and Learning Disability Service
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10. Distribution list

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Professional and Practice Development
Clinical Governance Unit
Director of Pharmacy
Lead Pharmacists
All Lead Nurses
DOME Consultants
Senior Charge Nurses
## Appendix 1 - NHS Grampian Covert Administration Of Medication Pathway

### Name of Patient:

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<tr>
<th>Sex: M / F / Other</th>
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### Date of Birth:

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<th>CHI Number:</th>
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### Hospital/Care Home:

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<th>Ward:</th>
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### Responsible Medical Practitioner:

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<tr>
<th>What treatment is being considered for covert administration?</th>
<th>Date commenced</th>
<th>Date discontinued</th>
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<tr>
<th>Why is this treatment necessary? Where appropriate, refer to clinical guidelines, e.g. SIGN.</th>
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<tr>
<th>What alternatives did the team consider? (e.g. other ways to manage the individual or other ways to administer treatment).</th>
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<tr>
<th>Why were these alternatives rejected?</th>
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<tr>
<th>Treatment may only be considered for an individual who lacks capacity. Outline the assessment of capacity.</th>
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<tr>
<th>Assessed by:</th>
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<tr>
<th>Treatment may only be administered under a certificate of incapacity (Section 47, AWI) or appropriate Mental Health Act documentation. What legal steps were followed?</th>
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<tr>
<th>Legal documentation completed:</th>
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<tbody>
<tr>
<td>AWI S47</td>
</tr>
<tr>
<td>Mental Health Certificate (MHC) and treatment orders (1, 2, 3 or 4)</td>
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<tr>
<th>Date:</th>
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Treatment may only be given if it is likely to benefit the individual. What benefit will the individual receive from each medication administered covertly?

Is this the least restrictive way to treat the person? Give reasons.

What are the individual’s present views on the proposed treatment, if known?

Who was involved in the decision?

**N.B. A pharmacist must give advice on administration if this involves crushing tablets or combining with food and drink.**

**N.B. If there is any person with power to consent (welfare attorney, welfare guardian), then the treatment may only be administered covertly with that person’s consent, unless this is impracticable.**

Do any of those involved disagree with the proposed use of covert administration of medication?

If so, they must be informed of their right to challenge the treatment.

Welfare attorney, welfare guardian relatives or other carers involved:

When will the need for covert treatment be reviewed?

Date of first planned review:

Covert administration of medication plan:
Outline method of covert administration for each medication:
Medication 1 Method of covert administration
Medication 2 Method of covert administration
Medication 3 Method of covert administration
(Add more if necessary)

Signed: ___________________________ Name: ___________________________

Date: ___________________________ Designation: ___________________________
Appendix 2 - NHS Grampian Covert Administration Of Medication Care Pathway Review

<table>
<thead>
<tr>
<th>Name of patient:</th>
<th>Sex: M / F / Other</th>
</tr>
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<tbody>
<tr>
<td>Date of Birth:</td>
<td>CHI Number:</td>
</tr>
<tr>
<td>Hospital/Care Home:</td>
<td>Ward:</td>
</tr>
</tbody>
</table>

Responsible Medical Practitioner:

<table>
<thead>
<tr>
<th>Is the treatment still necessary?</th>
<th>If so, explain why.</th>
</tr>
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<tbody>
<tr>
<td>Is covert administration of medication still necessary?</td>
<td>If so, explain why.</td>
</tr>
<tr>
<td>Who was consulted as part of the review?</td>
<td></td>
</tr>
<tr>
<td>Is legal documentation still in place and valid?</td>
<td></td>
</tr>
<tr>
<td>Date of next review.</td>
<td></td>
</tr>
</tbody>
</table>

Signed: ____________________  Name: ____________________

Designation _______________  Date: ____________________

Adapted from the Mental Welfare Commission for Scotland Good Practice Guide: Covert administration of medication (2013)¹
# Appendix 3 - NHS Grampian Record Of Pharmacist Advice On Method Of Covert Administration Of Medicines

<table>
<thead>
<tr>
<th>Name of patient:</th>
<th>Sex: M / F / Other</th>
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</thead>
<tbody>
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<td>Date of Birth:</td>
<td>CHI Number:</td>
</tr>
<tr>
<td>Hospital/Care Home:</td>
<td>Ward:</td>
</tr>
<tr>
<td>Responsible Medical Practitioner:</td>
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<table>
<thead>
<tr>
<th>Name of Medication</th>
<th>Method of Administration and formulation of medication</th>
</tr>
</thead>
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Information sources consulted:

Signed: ___________________________  Name: ____________________________________________

Designation: _____________________  Date: ________________________________